**Video (1): Understanding “Community Care Service Voucher Scheme**

**for the Elderly”**

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| * “Community Care Service Voucher Scheme for the Elderly”, launched by Social Welfare Department (SWD), adopts the “money-following-the-user” and “affordable users pay” approach to subsidise the eligible elderly persons directly, so that they can choose suitable services with the voucher and be supported to age in place.
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| * The RSPs that provide CCSV services cover all 18 districts in Hong Kong.
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| * One of the features of CCSV service is apart from the RSPs providing sole “centre-based” and sole “home-based” services, quite a lot of RSPs provide “mixed mode” service. For example, the elderly persons can use day care service 3 days per week, and home care service on other days.
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| * Day care service provides meals service to the elderly persons besides day care service. By joining activities and training, the elderly persons can strengthen their body function and improve their cognitive ability, and have more chances for social interaction. Some RSPs also provide transportation and escort services.
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| * Home care service has a wide range of service coverage. Besides the more commonly known services such as rehabilitation exercise, nursing care, meal delivery, and home-making, some RSPs can purchase ingredients and prepare meals for the elderly persons, go outdoor with them and provide elder sitting at home.
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| * The Scheme also provides speech therapy. Besides, the elderly persons with difficulty in swallowing may have soft meals by paying extra charges.
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| * The elderly persons may also purchase residential respite service with the voucher to soothe the stress of the carers from the long-term elderly care.
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| * The Scheme provides flexible services and choices for the elderly persons. The elderly persons may choose and change RSPs under the Scheme, and use different service items and volumes suiting their needs at different times. For example, the elderly persons in the initial period of stroke cannot go outdoor conveniently. They may receive home-based rehabilitation exercise and change to use or add day care service when their health conditions turn stable. Besides, the elderly persons can obtain CCSV services within short period of time.
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| * The elderly persons may, in accordance with the Individual Care Plan as agreed with the RSPs, choose service packages of any values in-between the ceiling and floor voucher values. Services exceeding the ceiling voucher value will not be subsidised by the Government. Service users have to pay for the difference.
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| * The elderly persons can only purchase service from one RSP in a month. To change service package or RSP, the elderly persons must enter into a new service package contract with RSP. The new service package would be effective from next month. Besides, the unused voucher value in the month cannot be carried forward for use in the subsequent months.
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| * The calculation is based on the “affordable users pay” principle so that the elderly persons who can afford less will have more Government subsidies.  SWD will take into account the financial conditions of the elderly persons and their residing family members when conducting financial assessment to determine the co-payment category of the elderly persons. Family assets are not assessed. There are 6 co-payment categories.  The Government will pay for the remaining amount. An elderly person buys a service package of $5,000 while his co-payment percentage is 8%. Then he has to pay the co-payment of $400. If the elderly persons prefer not to disclose their household income, they have to pay at the highest co-payment category (i.e. 40% of service package value). The lowest co-payment category (i.e. 5% of service package value) is specifically for the elderly persons receiving Comprehensive Social Security Assistance. They need not apply for reimbursement from the Social Security Field Unit of SWD.
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