



長者院舍住宿照顧
服務券試驗計劃
Pilot Scheme on Residential Care
Service Voucher for the Elderly

Introduction

The Social Welfare Department (SWD) launched the Pilot Scheme on Residential Care Service Voucher (RCSV) for the Elderly (Pilot Scheme) commencing in March 2017. Adopting the “money-following-the-user” principle, the Pilot Scheme provides **an additional choice** for elderly persons in need. In February 2022, the Government has announced in the 2022-23 Budget that the Pilot Scheme on Residential Care Service Voucher for the Elderly will be regularised.

Features of the Pilot Scheme

- The “**money-following-the-user**” principle provides greater flexibility and choice: elderly persons can freely choose and switch among residential care homes for the elderly (RCHes) under the Pilot Scheme according to their needs.
- The “**users pay in accordance with affordability**” principle: elderly persons who can afford less to receive more subsidy from the Government.
- **Waiting time** is shortened: elderly persons can receive subsidised residential care services in a shorter period of time.
- Six-month **trial period**: elderly persons can consider admission to RCHes and try to adapt to life in RCHes.

Eligibility Criteria

- All elderly persons who have been assessed and recommended for Residential Care Services under SWD’s Standardised Care Need Assessment Mechanism for Elderly Services and are waitlisted for care-and-attention (C&A) places on the Central Waiting List (CWL) for Subsidised Long Term Care (LTC) Services.

Recognised Service Providers (RSPs) (i.e. RCHes participating in the Pilot Scheme)

- RCHes participating in the Pilot Scheme as RSPs have to provide non-subsidised places and meet the requirements specified by SWD on space standard, staffing and track record.
- Currently there are different types of RSPs, including subvented homes, contract homes, self-financing homes run by NGOs, Category EA1 homes under the EBPS and other private RCHes meeting the entry requirements.

Scope of Service

RSPs have to provide individual voucher holders with “**a standard service package**” covered by the voucher value as follows –

- accommodation within shared rooms;
- at least 3 meals a day plus snacks;
- basic and special nursing care;
- staff on duty 24 hours per day;
- personal care service;
- 2 rehabilitative services sessions per week;
- regular visits by a registered medical practitioner;
- social or recreational activities on regular basis; and
- laundry service.

Top-up Payment (Optional)

Voucher holders may make a top-up payment to **purchase enhanced or value-added services**, e.g. single-room/double-room dormitory, additional physiotherapy/occupational therapy sessions, acupuncture, etc., from RSPs, up to an amount of 150% of the prevailing voucher value.

Co-payment Arrangement

RCSV applicants will be assessed on **individual basis** in the means test in which their income and asset will be taken into account in determining the co-payment level. Sliding scale of co-payment with **8 levels** is as follows –

User co-payment ratio								
Level	0	1	2	3	4	5	6	7
Ratio	0%	10%	20%	30%	40%	50%	62.5%	75%

- RCSV applicants who choose not to conduct means test will be designated as Level 7, i.e. the highest co-payment level.
- RCSV users may still receive Social Security Allowance, including Old Age Living Allowance/Old Age Allowance/Normal Disability Allowance, subject to their eligibility under the respective scheme.

How to Apply



- SWD will send invitation letters to eligible elderly persons who are newly registered on the CWL to apply for RCSVs.
- Eligible elderly persons, their family members or responsible workers can download the application form from the SWD website.
- Please fill in the application form and return to us with the required documents by post or in person to Residential Care Service Voucher Office of the SWD at Rooms 2701-07, 27/F, Two Chinachem Exchange Square, 338 King's Road, North Point, Hong Kong.

Enquiry

- Residential Care Service Voucher Office of SWD
(Telephone: **3107 3280 / 3107 3290**) (from Monday to Friday, 9:30 am to 1:00 pm and 2:30 pm to 5:00 pm, except public holidays)
- Responsible workers of the elderly persons
- For the details and updated information of the Pilot Scheme, please visit



SWD website at
www.swd.gov.hk

and



SWD Elderly Information Website at
www.elderlyinfo.swd.gov.hk

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